



Feedback by parents about the support they received from our school during Covid lockdowns and Closures 2020- 2021

Child	Comments regarding support received from School during Covid closure Jan- March 8 <sup>th</sup> 2021
A	As we all know that Covid time was hardest time ever, but I am happy to have got the work at home and daily online work. Thank you so much again to all teachers and staff who work hard for children.
H	My child is happy at school. My child feels safe at school.
K	I really appreciate all staff giving your service every week survey and homework being home delivered because we haven't electronic device and printer. My son did not understand online class so it's very helpful for me. Thank you all Merrydale Infant staff.
P	We all know that it was very hard time for all of us but very happy to get the work pack from school during lockdown. A big thank you to all teachers and staff who worked really hard to do online work every day.
N	Thank you for everything, for your support in lockdown and during school opening days.
P	The app was helpful when we needed help with homework and teachers were supportive.
K	As parents we can't thank you enough for the immense support we have received from the school and Mrs K Patel and her team during such unprecedented times. Lockdown really put everyone to test, but Mrs Patel's videos and guidance have been of immeasurable value to keep K motivated and learning, and also for us, as parents, to further helping K's development and learning. Last but not least, we would like to thank Mrs Patel, the support team and the management team for keeping K safe and allergic reactions free for the whole school year! This is something that has not happened in the past in similar settings.
D	We got a great support from the school and teachers were very helpful all the time. In that time during lockdown it was not easy but they manage. Thank you for Merrydale!
H	The resources that school provided were so useful and helpful. Thank you so much for all the support during thos times.
S	Not a lot of support, one telephone call and 2 packs to work with. I think paper packs would have been better and would have helped me more with letter formation.
A	Throughout the Covid period, support has been provided through online learning and telephone interaction with teachers. They also supported by providing learning packs. Thank you for your continued help and support. Wishing you all the best.
T-M	I had a lot of support during the closure due to Covid. Thank you.
I	I had a lot of support during the Covid closure- thank you.
T	My child is well looked after at this school. This school deals effectively with bullying.
D	Great support provided
C	A lot of tasks to do which is good. She has been busy with her homework so she learns and her parents too!
R	The help and support was brilliant with work being put up on the Google classroom. R's dad and I found it very easily accessible and very well planned out. Thank you to all the teachers for the support and help for R- we very much appreciate it.
P	I was very happy to see how much support my child has been receiving from the school during the Covid closure. It has helped my brother even though we had all been at home and it has been very difficult for us all. But the school has shown us their best to support my brother.



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<b>H</b>	Thank you for the videos; it would have been nice for her to see the TA's too as the young children are close to them too. She may be a bit more motivated to learn from them too. The experience was different but the resources you provided helped a lot; the kids lacked the reading books and I never really thought to use 'reading owls online' for FS2 as I didn't really know her band reading. All in all I am very happy with her progress- thank you.
<b>S</b>	During Covid closure we received online class which helped S to improve her reading skills.
<b>A</b>	During Covid the school was closed and teachers sent the kids stories, counting to ten and yoga time. We appreciate teachers and carers admirable services for children. In my opinion parents should not have to wear facemasks because it may create a problem for children.
<b>K</b>	First of all thank you so much for providing so many different resources at home during lockdown – they were very useful and helpful. Thank you.
<b>S</b>	As we have all been in one of our hardest time of our lives, very critical period, I myself wasn't expected to do something for my child, whatever you have done is more than enough. Thank you so much for everything and wish you luck in the future.
<b>R</b>	During the pandemic I don't think R missed out on her education. Although she didn't have the interaction of other children in the classroom, the teachers went above and beyond online. There were activities on how to make bird feeders, Mrs Westwood did storytime and lots of other things for the children to do. A very big thank you to the teachers for their time and energy keeping the education going.
<b>J</b>	I am very happy- very, very good- thank you
<b>D</b>	I received from the school and they helped during Covid by doing online lessons. Thank you for your support and developing my child's skills in everything.
<b>N</b>	The school support my child by online lessons- thank you to Moonbeams teachers.
<b>H</b>	Extremely good support – I am very pleased with this school. My child has progressed a lot. I would recommend this school as it gives lots of support to young people.
<b>D</b>	During Covid closure I have received nice support from Merrydale Infant school and I am very grateful for choosing this school. Thank you so much.
<b>M</b>	All the teachers in Merrydale Infants are brilliant and help in every way possible. Also they give extra help wit learning and recommend to speech therapist in order for him to progress with his speaking. Very thankful to the teachers for the effort they put into see the children learn and progress.
<b>S</b>	Online learning was absolutely lifesaver and amazing! S looked forward to it every morning and especially the videos from teachers brought a huge smile on her face. It kept children connected with their teachers. Thank you once again for delivering the pack as well as all the hard work during the closure.
<b>B</b>	I have received extra help from school and all teachers and staff doing hard work. We are very grateful to have you; I deeply appreciate all the effort and support the school has provided.
<b>V</b>	Thank you – we did get all the help we need.



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Vi	I want to thank all teachers who have got their school ready, the ones who have been teaching throughout the period whether that is remotely or in person. Your work has been astonishing!
D	I am very happy about my child D because he has learnt so much in this school. I am very proud that my child studies here.
M	At the start of lockdown the work started to drift off but then during lockdown the teachers supported her so much that she got back into the work the teachers sent. The website was amazing and she loved the work. We are very thankful to you and all the teachers for supporting my child during this hard time. Thank you.
T	Thank you to the teacher who always listens to my questions and you always answer me with a smile. Your support during Covid lockdown was very helpful and then I sent my child to school very confidently. A huge thank you for all your hard work and motivation!
Y	I am very thankful for the staff at Merrydale Infant School for providing lap top facilities for the children and helping our children to remain attached to their studies in this hard time. Thank you for your kind support.
A	The support given by the school during Covid was excellent. The videos and the work given online by the teachers it helped a lot by giving us guidance how to help her with her work. Alice loved the videos and seeing her teachers in them.
R	Very happy with the support during Covid closure, especially, the online homework and learning pack delivered to our door.
G	Thank you for the incredible support that you have provided. Many thanks to all the school staff and teachers.
K	The support I received during these testing times was incredible and I believe my child was able to make the most by receiving extra work at home.
A	The Google classroom has been very helpful. The embedded videos in the platform were very helpful. Thank you.
D	D is always up for a challenge in maths and asks for help at home. D is always excited to go to school and learn new things. D tries new things at home which she has made in school.
D	During the Covid closure the work from Merrydale Infant School was excellent. Every week homework came online. The teacher worked very hard for us. Thank you very much.
H	We had very good support from school all the time.
V	The support that we received from the school during Covid was great and helpful to V. Thank you for your support.
D	Merrydale Infant School has helped us a lot with homework online and sent home learning packs.
L	No comment recorded
P	During the school closure it helped having teachers outlining lessons so students were able to improve and keep learning from home.
J	Mr Skinner has been brilliant. Home schooling J was proving a challenge but this was adapted to suit his way of learning.
H	It has been a very hard time for teachers and parents but teachers did a great job. All parents and pupils received extra help from the teachers.
O	Thank you to all the staff and all the support the school gives my child. Very helpful for my child the online class and all the work. Thank you again for everything.
D	Thank you to all staff and the support from school that is given to my child. Very helpful for my child was the online class work. Thanks again for everything.



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A	During this difficult period, the Year 2 team were amazing. My son was very happy using the Google classroom and he liked communicating with his teachers. Whatever we needed, the Year 2 team was there to help and answer us. They were very helpful. Thank you.
S	In online schooling S has been doing her schoolwork with her sister and has been going through many tasks as she could.
S	With learning and support – thank you.
R	Thank you for all your support and help throughout the pandemic. We are grateful on how you have supported our child throughout the year. Thank you.
L	The learning packs were well organised and planned. They were supported by the videos very well and we enjoyed working through the activities. When we needed support we talked through it; he particularly looked forward to receiving feedback which is an important part of the learning journey. Thank you for the resources.
Y	Thank you teachers and staff for giving support and help and Google classroom- Y enjoyed the homework. Thank you so much.
T	The support during the school closure has been fantastic with Miss Fetch calling to make sure everything was going well. Would have been great if the children had a couple of live lessons a week. Overall, I would like to thank the teachers and staff for all their support with our child's learning journey. Thank you- you are amazing!
I	The support during school closure has been adequate but there was room for improvement such as, having a couple of live lessons per week would have really helped the children, especially maths and English. Maybe that is something to consider going forwards with any future school closures. Overall, I would like to thank the teachers and staff for all their support with our child's learning journey.
G	Firstly thankful to respected headteacher and all of the teachers and staff who have given support and help to every student and during Covid closure, continuously sending home learning through Google classroom and gave great potential to hard work for all students and parents.
P	It was good and my child received good support.
Pu	It was good and my child received good support.
H	They got all the support they needed during Covid.